

LIZA MARIE TORRES-ABUT

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Project Innovator

Project Management Strategic Planning Leadership Training

PROFILE

Expert at transforming ideas into finished products. Ability to execute with a strategic understanding on the end result. Passionate about helping stakeholder's bridge strategy design and strategy delivery.

Strategist that enjoys analyzing opportunities, devising continuous process improvements and incorporate business results to increase efficiencies.

PROFESSIONAL EXPERIENCE**Project Manager**

Supports the implementation of various large scale strategic enterprise projects from project initiation to project closure.

Design project operation models to ensure efficiencies and effectiveness in project completion.

Develops ongoing communications of project progress to executive sponsors (CSuite Executives), project teams and stakeholders (i.e., monthly presentations, status reports, timelines, and biweekly project team meetings).

Organizational Development Specialist Designed and facilitated various career development and soft skill courses - Leading a Culture of Service Excellence, Time Management, Situational Leadership, New Supervisor Training, Language of Caring, Peer Interviewing New Employee Orientation (that focus on the organization's pillars of excellence and leadership competencies).

Program Manager for the new leader orientation program (Leadership Essentials), coordinating, facilitating, and managing program content and effectiveness for new leaders and newly promoted leaders within the healthcare system.

Facilitated various team interventions and team building sessions with a focus on improving customer service scores, department scorecards and interrelations between team members.

Organizational Development Specialist

- Designed and facilitated various career development and soft skill courses - Leading a Culture of Service Excellence, Time Management, Situational
- Leadership, New Supervisor Training, Language of Caring, Peer Interviewing and New Employee Orientation (that focus on the organization's pillars of excellence and leadership competencies).
- Program Manager for the new leader orientation program (Leadership Essentials), coordinating, facilitating, and managing program content and effectiveness for new leaders and newly promoted leaders within the healthcare system.
- Facilitated various team interventions and team building sessions with a focus on improving customer service scores, department scorecards and interrelations between team members.

Chief of Staff/Management Analyst

- Developed a "project tracker" system to better align projects to the City's Fast Forward Strategic Plan by centralizing key information and strengthening the communication of priorities focused on added-value to the community.

Deputy Executive Director/Business Development

- Managed, directed and prioritized on over \$30 million in capital improvement projects-wayfinding signage, drainage improvements, parks redevelopment and the rebranding of a fashion/arts district. Also reconciled accounts, performed budget allocations and analysis to ensure expenditures did not exceed budgetary and contractual requirements.

Senior Business Development Coordinator

Co-founded and co-facilitated a "business leadership training series" to assist local entrepreneurs in the community to develop skills for business success: realized an increase of 67% participation through innovative marketing techniques (networking presentations, strategic partnerships, improved marketing communications, update website, and strengthening the message).

EDUCATION/CERTIFICATIONS

Project Management Institute-Newton Square, PA

Project Management Professional (PMP), 2019

Management & Strategy Institute-Downingtown, PA

Green Belt Certified, 2018

Institute of Organizational Development-Delray Beach, FL

Organizational Development Certified Professional, 2018

Institute of Industrial Engineers-Fort Lauderdale, FL

Yellow Belt Certification-2015

Nova Southeastern University-Davie, FL

M.A., Business Administration, 2005

Florida Atlantic University-Boca Raton, FL

B.A., Public Management, 2002

Broward Community College-Pembroke Pines, FL

A.A., Liberal Arts, 2000